Department of Labor's Veterans' Employment and Training Service, contact the nearest VETS office listed in the United States Government in your local phone book. You may also find resources and contact information by visiting VETS' website at www.dol.gov/vets.

For One-Stop Career Centers in your State contact the nearest State Workforce Agency office listed in the State Government pages of your local phone book under Labor Department. You may also find resources and contact information by visiting the One-Stop website at www.servicelocator.org.

For jobs in the Federal government contact the Federal agency with whom you want to work or find Federal job listings and requirements by visiting www.usajobs.gov.

#### For More Information

regarding the Employment Services for Veterans and VETS' other programs and services, visit our website at: www.dol.gov/vets

## Veterans' Employment and Training Service

U.S. Department of Labor 200 Constitution Avenue, NW, Room S-1325 Washington, DC 20210











To request more copies of this brochure, call us at 202.693.4700 Reference this code: **ESV01** 

## Employment Services for Veterans

# U.S. Department of Labor GOOD JOBS FOR VETS

"On the battlefield, our soldiers pledge to leave no fellow soldier behind. Our pledge is... and must always be... to leave no Veteran behind."

Hilda L. Solis U.S. Secretary of Labor







#### **Employment Services for Veterans**

As a Veteran of the Armed Services, you are a valued member of the civilian workforce, with the skills, training, and character to meet the toughest challenges faced by today's employers. The Veterans' Employment and Training Service, or VETS, strives to ensure that all Veterans and Transitioning Service Members have access to the tools needed to find good jobs with good wages and career pathways. VETS accomplishes its mission through a variety of programs, including the services provided by dedicated individuals who work in One-Stop Career Centers in local communities nationwide.

#### What kinds of services are available to Veterans?

Veterans and eligible spouses receive access, on a priority of service basis, to the full range of public employment and training services, including job search assistance workshops, resume assistance, labor market information, career counseling, job referral, and referral to other supportive and training resources.

#### What does priority of service mean?

Federal law and regulations require all workforce programs funded by the Department of Labor to provide priority of service to:

 Veterans who served in the active military, naval, or air service and who were discharged under conditions other than dishonorable; and,
 eligible spouses of those Veterans who have total service-connected disabilities or who died as a result of service-connected disabilities.

Priority of service means that those Veterans and eligible spouses, who meet all the eligibility

requirements for a program or service, are to receive access to that program or service either earlier in time or instead of persons who are not eligible for priority of service.

One-Stop Career Centers must ensure that Veterans and eligible spouses are made aware of:
a) their entitlement to priority of service;
b) the full array of programs and services that are available to them; and, c) the eligibility requirements for those programs and/or services.

Veterans and eligible spouses must be identified at the point of entry to physical locations, such as One-Stop Career Centers, as well as web sites and other virtual service delivery points, so they can take full advantage of priority of service.

### What is a One-Stop Career Center and what can it do for me?

One-Stop Career Centers provide job seekers with a full range of assistance under one roof. They operate in all 50 states, Washington, DC, Guam, Puerto Rico and the Virgin Islands to offer training referrals, career counseling, job listings, and similar employment services.

Many One-Stops include specialized staff who serve eligible Veterans and other eligible persons exclusively. These specialized staff are known as Disabled Veterans' Outreach Program (DVOP) specialists and Local Veterans' Employment Representatives or LVERs.

## What is the difference between a DVOP specialist and an LVER?

DVOP specialists provide intensive employment assistance to eligible Veterans who have special

employment and training needs, in order to assist them to overcome barriers that prevent them from obtaining meaningful employment. DVOP specialists apply a case management approach and access a broad network of providers and resources to assist eligible Veterans to achieve their employment goals.

LVER staff develop hiring opportunities within the local workforce by promoting the benefits of hiring eligible Veterans. They directly contact businesses, Federal agencies and contractors and employer associations to encourage the hiring and advancement of qualified eligible Veterans. LVER staff also provide direct employment related services to eligible Veterans.

## Can I access any of these services over the Internet or by telephone?

Key to Career Success connects Veterans and transitioning service members with high quality resources available at local One-Stop Career Centers. The CareerOneStop Web site provides valuable information to help you at: http://www.careeronestop.org/militarytransition

Use America's Service Locator (ASL) to find the location and contact information for your nearest One-Stop Career Center. ASL contains information on more than 20,000 local resources and offices around the country. You can access ASL at: http://www.servicelocator.org

The Toll-Free Help Line provides a full range of information about workforce programs and services for Veteran job seekers, including locations of One-Stop Career Centers and unemployment insurance offices.

1-877-US2-JOBS (1-877-872-5627)

TTY: 1-877-889-5627